Electronic Acknowledgement Receipt				
EFS ID:	3521133			
Application Number:	09756120			
International Application Number:				
Confirmation Number:	5602			
Title of Invention:	Method and system of remote support of device using e-mail			
First Named Inventor/Applicant Name:	Tetsuro Motoyama			
Customer Number:	22850			
Filer:	Marvin Jay Spivak/Dustin Goodin			
Filer Authorized By:	Marvin Jay Spivak			
Attorney Docket Number:	198775US-2			
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Application Type:	Utility under 35 USC 111(a)			
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Submitted with Payment	no	

File Listing:

3					
Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		198775USLoR.pdf	68942	ves	2
· '			189b8de4c9bd1cea71d3529e28516ade 978b1587	, , , ,	

Multipart Description/PDF files in .zip description			
Document Description	Start	End	
Information Disclosure Statement Letter	1	1	
Information Disclosure Statement (IDS) Filed	2	2	

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in duc course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.